

Use webhooks to get notified about event(s) related to the guest details at the time of check-in.

Webhooks (Web Callback, HTTP Push API or Reverse API) are one way that a web application can send information to another application in real-time when a specific event happens.

### Example

Suppose you have subscribed to the guest.checkin webhook event, you will receive a notification every time a user checkin to your hotel.

#### Webhook Vs API

APIs send you the data when you request it. For Webhooks, you do not need to make a request. You receive the data when it is available.

#### Example

If you need to know whether any new Guest has checked-in or not, using APIs, you need to keep polling every few seconds until someone check-in. However, if you are using Webhooks, you can configure a webhook event guest.checkin to receive notifications when a guest check-ins.

## **Set Up Webhooks**

- 1. Login to the Checkk-In app and navigate to Profile.
- 2. In the Webhook inputbox:
  - Enter the URL where you want to receive the Webhook payload when guest.checkin event is triggered. We recommend using an HTTPS URL. Webhook can only be delivered to public URLs.
- 3. Now everything is setup, just click the UPDATE button to save all the webhook settings.
- 4. You can change these settings any time from this Profile screen.

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# Checkin

The table below lists the Webhook events available for checkin.

Webhook Event	Description
guest.checkin	Triggered when guest's QR scanned successfully

# Sample payload

```
{
    "event": "guest.checkin",
    "payload": [
    {
        "fullName": "Rahul Patel",
        "mobileNumber": "9898989898",
        "idType": "DRIVINGLICENCE",
        "idNumber": "GJ01 XXXXXXXXXXX,
        "idFront": "https://link-to-driving-licence",
        "idBack": null
        },
    ]
}
```

**NOTE:** Based on the number of guest check-ins the payload array will be equal to number of guests. idBack will be null in case of DRIVINGLICENCE.